



Shenzhen ERS Technology Co., Ltd

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Quality Warranty Terms

This document is for 6 years product warranty since the date of purchase offered for ERS Tech Air Conditional.

1. Under the terms of this warranty, if the product has a failure occurring under normal usage within warranty period, ERS Tech will provide maintenance or replacement based on the proof-documents and invoice (copy) of failure product.

--Call the hot-line on the unit, if metro site, the technician will visit site within 48 hours to check, if confirmed by ERS Tech team the failure products caused by product quality, we will do maintenance or offer replacement;

2. ERS Tech will not provide free repair service by below conditions within warranty.

- a. Failure or damage due to force majeure.
- b. Failure or damage due to incorrectly transport or unloading or installation.
- c. Failure or damage due to incorrectly usage or fail to comply with the User's Guide and Caution.
- d. Failure or damage due to demolition, repair alteration without Manufacturer's authorization.

--If confirmed not product quality issue, we will feedback to you, you can arrange your people to check or repair, or require our people to repair with cost;

3. In the event that an inspection by ERS Tech personnel determines that the failure is not due to product quality, a service fee will be charged for the site visit.

4. ERS Tech reserves the right for final explanation of aforesaid terms.



Shenzhen ERS Technology Co.,Ltd

Australia Warehouse

&

Maintenance Department